

# CAPABILITY STATEMENT

[www.uniquebuilding.com.au](http://www.uniquebuilding.com.au)



ABN 62 086 537 279

ACN 086 537 279



## About UBS

Unique Building Services (UBS) is a leading specialist in building repairs, maintenance, and insurance restoration with over 26 years of dedicated service. With operational bases in both Victoria and Queensland, we are trusted by national insurers, government agencies, and private clients for our fast, reliable, and high-quality repair work.

**Call us today to discuss your unique building solution on 03 9701 5501.**

## Licensing, Insurances & Compliance

UBS operates with all relevant builder registrations and holds comprehensive insurances, including:

- \$20 million Public Liability
- Professional Indemnity
- Workers Compensation
- Cyber Insurance

We maintain strict compliance across all areas of our operations, supported by:

- Avetta certification
- CM3 qualification
- ISO 9001 – Quality Management
- ISO 14001 – Environmental Management
- ISO 45001 – Occupational Health & Safety
- Queensland PQC Level 2 Prequalification

## Our Capabilities

UBS delivers:

- Insurance building repairs
- Domestic renovations
- Facility maintenance
- Commercial property works
- Emergency and disaster response
- Government and council contract works
- End to end service including mould remediation, water damage restoration and asbestos removal

UBS provides a comprehensive suite of property damage rectification services to the insurance sector, including insurance companies, loss adjusters, brokers, and related industry stakeholders.

We also deliver refurbishment, upgrade, and maintenance services to a broad range of non-insurance clients. These include local councils, government departments (such as health and education), Defence Housing, and various facility managers and property maintenance providers across both commercial and residential sectors.

## Geographical Reach

We service metropolitan, regional, and remote areas across:

- Victoria: Melbourne, Geelong, Gippsland, Mornington Peninsula, Shepparton, Wodonga, Bendigo, Wangaratta, Mildura, Swan Hill
- Queensland: Brisbane, Gold Coast, Sunshine Coast and wider South East Queensland
- New South Wales: North and South Border locations.

Our dedicated teams are supported by scalable contractor networks.

**Unique Building Services – VIC: 03 9701 5501 QLD: 07 3272 6733**

## Systems & Technology

UBS integrates advanced operational platforms to maintain full compliance and control:

- Employment Hero (EH) – Workforce onboarding and management
- NetSuite – Finance and project control
- LinkSafe – Comprehensive contractor inductions and WHS compliance
- PandaDoc – Digital document approvals and management

These tools ensure a paperless, private, and fully auditable workflow across all jobs – with data protection as a priority.

## Safety & WHS Management

We maintain a strict safety culture. Our safety framework includes:

- Site-specific SWMS generation
- Comprehensive onboarding and induction
- Regular site audits and safety inspections
- Ongoing contractor engagement and consultation
- Educational newsletters keeping contractors up to date with industry news and training

UBS's WHS systems are embedded from pre-site to post-completion to protect workers, clients, and trades.

## Disaster Response Expertise

UBS has played a major role in emergency recovery efforts, including:

- 2020 Springfield Lakes hail event – 500+ repairs
- 2022 VIC & QLD floods (CAT-221) – 1,000+ assessments
- Rochester Floods (Oct 2022) – 916 claims assessed, 244 repairs completed
- Dec 2023 VIC & QLD storms (CAT-233) – active response and rebuild
- TC Alfred (CAT-252) – 550 assessments and 100 repairs completed

Our teams respond rapidly, liaising with councils, insurers, and the community to enable timely make-safes and rebuilds.

## Workforce Profile

UBS employs a skilled, diverse team with an emphasis on equity and culture. Our workforce includes:

- 47% female employees
- A diverse age and culture make up.
- Adoption of the Entrepreneurial Operating System to champion accountability.

We continuously expand our Claims Administration and Project Management teams to meet growing demand and uphold exceptional customer service standards.

## Commitment to Ethics & Sustainability

We are proud of our:

- Anti-Modern Slavery Framework
- Climate Active certification
- Sustainability principles in procurement and delivery
- Ethical subcontractor management and risk controls
- Transitioning from diesel to hybrid vehicle fleet

## Building Licenses

### Victoria

#### Building Industry Memberships:

**MBAV:** 9678

**HIA:** 846859

#### Building Licences:

**VBA – Vic:** DB-U2213, CB-L437

**Company Building Licence:** CDB-U 51606

**Vic:** CCB-L 56300

### Queensland

#### Building Industry Memberships:

**QMBA:** 20484

**HIA:** 846859

#### Building Licences:

**QBCC – Qld:** 1027341

**Qld:** 1027345

### New South Wales

#### Building Licences:

**NSW:** 197301C

**NSW:** 49861S